

January 4, 2022

Dear Residents & Families:

We are sending this letter to notify you that we have additional Covid-19 cases within our facility. Three Samaritan employees (3rd floor, 4th floor, and dining), two CBRF residents, and one CBRF employee. The county positivity rate has been rising drastically over the past month with the positivity rate now sitting at 20.48%. While an increase in cases is never wanted, we were prepared for this following the holiday season with appropriate PPE and staff education.

We do not recommend visitation during an outbreak due to the potential risk of transmission of COVID-19, which can lead to illness, hospitalization, and even death, however visitation during an outbreak is permitted. We ask that visitors wear an N-95 mask and face shield during the duration of your visit. These are provided by our facility and can be retrieved at the reception desk. We also ask that residents wear a mask during visits regardless of vaccination status. We are still required to follow the Core Principles of COVID-19 Infection Prevention.

Some additional changes that are being made is the front doors are now open from 8:00am-5:00pm. This is largely due to resident safety and visitor outbreak and PPE education as we do not have a receptionist up front outside of those hours. If you are visiting outside of those hours, please use the phone located on the wall and dial 4500 so you can be let in and provided with proper PPE. Another change that we have moving forward is **we will no longer be mailing/delivering hard copy letters** out to residents and families when/if we have any additional covid-19 cases. Communication will be emailed out to residents and families who have provided us with an email address, letters will be posted on our website, and our Campus Communication Hotline (262-335-4599) will be updated in a timely manner.

Letters can be found on our website at samaritancampus.com. Letters are located under COVID-19 Precautions/Updates then at the bottom of the page under "Family Communication Letters".

Washington County, WI » Departments » [Samaritan Campus](#)

[COVID-19 Precautions/Updates](#)

Welcome to Samaritan Campus

Samaritan Campus became what it is today to serve the needs of Washington County citizens as they age and have health, housing and rehabilitation needs.

Our roots date back over 100 years - and we continue to grow in service through quality of life and quality of care.

As always, please let us know if you have any additional questions or concerns. We strongly encourage families to provide us with an email address so they can be added to our email list for future communication correspondence. Please call our main number 262-335-4500 if you would like to be added to this list. Also, please frequently check our hotline is that is our quickest form of communication (262-335-4599). Have a great week and stay warm!

Taya Walk, NHA
Campus Administrator

Family Communication Letters

December 2021

[12.20.2021](#) [12.27.2021](#) [12.29.2021](#)

November 2021

[11.12.2021](#) [Consent](#) [11.18.2021](#)